



Aadya e-Travel



Introduction about Aadya e-Travel

Aadya e-Travel is a one-stop travel solutions company that offers customized and end-to-end travel solutions to corporate and retail clients for both domestic and international needs.

We focus on providing solutions that are well suited to the unique requirements of each traveler, at highly competitive rates, while providing excellent customer service. Our aim is to make our clients' travel completely hassle free. We work with them right from helping them plan their travel, to providing them with ideally suited options, to managing the reservations and making any changes to the itineraries to providing travel advisory services.

From railway ticketing to domestic and international air reservations to hotel reservations and car rentals, we provide several value-added services and benefits.

Aadya e-travel is committed to providing affordable and convenient travel services. We aim to become a trusted travel advisor for our clients, and continue to build upon our quality of services, and continue our growth trajectory.

Aadya e-Travel is **IATA (International Air Transport Association)** accredited, **Govt. approved (recognized by Ministry of Tourism)** and a direct agent of **IRCTC (Indian Railways Catering & Tourism Corporation Limited)**. Being a part of PCTI Group, an ISO 9001:2008 certified organization; we follow the highest level of quality standards.

Why work with Aadya e-Travel

We offer complete satisfaction guarantee for our services. We strive to make your travel experience completely hassle-free. We work with you right from helping you plan your travel, to providing you with ideally suited options, to managing the reservations and making any changes to the itineraries to providing other value-added travel services.

We differentiate ourselves by offering

- Complete travel solution under one roof
- Dedicated Business Managers to take care of our clients' customized Requirements
- Fast and hassle free procedures
- Attractive deals
- Postpaid Bill Settlement Plan
- No security deposit required
- Excellent customer service

Aadya e-Travel Advantage

- We have a professionally managed organization to provide you the best of support and services with complete transparency
- We do not have any hidden charges/fees that you will discover later on
- We offer excellent value for money
- We work with you on an on-going basis to help you optimize your travel budget
- We do whatever it takes to find the best travel solutions and ensure pleasant travel
- We are a fast growing company with an ever-growing list of corporate clients who are highly satisfied with our services

Our Services



Airlines

Air Bookings (Domestic and International)

We provide a complete schedule of airlines, best fares, routing and options available and help minimize travel costs.



Hotels

Hotel Bookings (Domestic and International)

We provide assistance in choosing and booking hotels (both domestic and international) which are best suited to one's requirements at top deals.



Tour Packages

Tour Packages (Domestic/Inbound Tourism and International/ Outbound Tourism)

We provide complete tour package as per unique customer requirements, be it domestic or international. We also provide option for religious tours, group tours, incentive travel and customized packages for all across the world. We have a huge vendor network that helps providing the best deals and excellent services to our esteem clients. We also provide option for religious tours, group tours, incentive travel and customized packages for all across the world. We have a huge vendor network that helps providing the best deals and excellent services to our esteem clients. we have handled complex bookings such as - 20 days honeymoon package for exotic destinations such as Maldives, Australia, Bora –Bora and Singapore, bookings for diplomats for Phuket, Bangkok and Vietnam, booking for expatriates for places like Delhi, Agra, Jaipur, Udaipur, Mumbai and Goa.



Railways

Train Bookings

We also assist in your train bookings. As a Direct agent of the Indian Railways Catering & Tourism Corporation Limited (**IRCTC**), we have extensive expertise in train e-ticketing. We can quickly advise clients of most suitable train options, process bookings instantly, cancel bookings, apply for refunds and provide myriad other services.



Cabs

Cab/Bus Bookings

We have our own fleet of cabs regularly plying in Delhi/NCR region. We also provide luxury cabs, SUV/MUV and larger vehicles such as buses, tempo travelers, mini-buses etc.



Visa

Visa Assistance

Our visa assistance services include:

- Informing clients of visa requirements
- Preparing documents and filing of relevant forms
- Coordinating/Follow ups with embassy



MICE

MICE (Meetings Incentives Conferences Events)

We can assist you in making your complete MICE (Meetings, Incentives, Conferences, Events) arrangements. We have handled several incentive tours (MICE) and group bookings. For example: 40 Passengers group for Goa, 17 Passengers group for Bali, 90 Passengers for off-site training in NCR



Other

Other Travel Services

We also provide other services such as Travel Insurance, calling cards, pre-paid currency cards, meet-and-greet service and forex etc.

Our Booking Process

Our booking process is extremely efficient and hassle free:

Send booking to us via email:

Landline Numbers: 011- 40123300[Please dial 2 to reach Aadya e-Travel or dial Extn. 345,346,347]

Mobile numbers: +91 9311871210/11/12/13/14

Emergency contact Number: +91 9958222082

Email Address: corp.aet@pctilt.com

Our regular office hours are Monday through Saturday from 9 AM to 8.00 PM. We provide booking support after office hours as well. Any booking/cancellation/rescheduling requests outside of regular office hours should be made only by calling at mobile numbers given above.

Our Payment Model and Service Charges

Model 1: Prepaid Model

In this model, you can maintain prepaid deposit with us and there will be no service charges on air bookings and hotel booking plus a discounted service charge on rail bookings. Please see the matrix below:

Service Type	Booking Service Charges	Cancellation/Rescheduling Service Charges
Rail tickets	Rs.30/- per ticket (upto 6 passengers)for Sleeper, 2nd Sitting (non AC) Rs.60/- per ticket (upto 6 passengers) for AC Chair car, 2nd and 3rd AC Rs.80/- per ticket (upto 6 passengers) for Tatkal and 1st AC	Rs.20/- per transaction
Domestic Air tickets	Nil	Rs.50/- per ticket/ per passenger / per sector
International Air tickets	Nil	Rs.100/- per ticket/ per passenger / per sector
Domestic Hotel	Nil	Rs. 100/- per room booking
International Hotel	Nil	Rs. 200/- per room booking

A periodic ledger will be shared with you to show you the utilization of funds/pre-paid deposit.

Model 2: Standard Payment cycle

Credit Cycle

Period	Due date of payment
1 st to 7 th of a month	10 th of the same month
8 th to 15 th of a month	18 th of the same month
16 th to 22 th of a month	25 th of the same month
23 rd to 30 th /31 st of a month	3 rd of the next month

Service Charges

Service Type	Booking Service Charges	Cancellation/Rescheduling Service Charges
Rail tickets	Rs.50/- per ticket (upto 6 passengers) for Sleeper, 2nd Sitting (non AC) Rs.80/- per ticket (upto 6 passengers) for AC Chair car, 2nd and 3rd AC Rs.100/- per ticket (upto 6 passengers) for Tatkal and 1st AC	Rs.30/- per transaction
Domestic Air tickets	Rs.100/- per ticket / per passenger / per sector (Max. Rs.600/- per ticket)	Rs.50/- per ticket/ per passenger / per sector
International Air tickets	Rs.150/- per ticket / per passenger / per sector (Max. Rs.900/- per ticket)	Rs.100/- per ticket/ per passenger / per sector
Domestic Hotel	Rs.200/- per room booking	Rs. 100/- per room booking
International Hotel	Rs.400/- per room booking	Rs. 200/- per room booking

Model 3: Extended credit cycle

Credit Cycle

Period	Due date of payment
1 st - 15 th of a month	20 th of the same month
16 th – 30-31 th of a month	5 th of the next month

Service Charges

Service Type	Booking Service Charges	Cancellation/Rescheduling Service Charges
Rail tickets	Rs.70/- per ticket (upto 6 passengers) for Sleeper, 2nd Sitting (non AC) Rs.90/- per ticket (upto 6 passengers) for AC Chair car, 2nd and 3rd AC Rs.120/- per ticket (upto 6 passengers) for Tatkal and 1st AC	Rs.30/- per transaction
Domestic Air tickets	Rs.200/- per ticket / per passenger / per sector (Max. Rs.900/- per ticket)	Rs.50/- per ticket/ per passenger / per sector
International Air tickets	Rs.300/- per ticket / per passenger / per sector (Max. Rs.1000/- per ticket)	Rs.100/- per ticket/ per passenger / per sector
Domestic Hotel	Rs.250/- per room booking	Rs. 100/- per room booking
International Hotel	Rs.450/- per room booking	Rs. 200/- per room booking

We can explore other option including credit card tie up/ Retainer ship etc. as per your specific requirement.

We guarantee 100% satisfaction when it comes to the delivery of services. We are committed to providing you with the best of our services. Please give us an opportunity to serve your travel needs. We look forward to your business!

Contact Us

Aadya e-Travel (A Unit of PCTI Ltd.)

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